

# What to do in an Emergency

## ■Emergency Number 110 (Police)

If you are victim of a crime or are worried about your safety, call the police immediately on 110 and tell them ①the situation, ②the time and location of the incident, and ③your name and phone number. For non-emergency cases or consultation, contact a nearby police station/box.

## 【Police boxes】

Police officers are stationed in 8 police boxes in Ishikari. They protect by patrolling, and provide information for those who are lost, along with other help and assistance for those in immediate need.

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## ■Emergency Number 119 (Ambulance/Fire department)

If you need an ambulance or the fire department because of sudden illness, injury or a fire, dial 119 and tell them ①whether it is a fire or an emergency treatment case, ② the address, ③ the situation and ④your name and phone number

## 【Words useful in an emergency】

- ①Kyukyu-sha (ambulance)
- ②Shobo-sha (fire-fighting vehicle)
- ③Tasukete! (Help!)
- ④Kega (injury)
- ⑤Byoki (illness)
- ⑥Kossetsu (bone fracture)
- ⑦Ishiki ga nai (unconscious)
- ⑧Kotsu jiko (traffic accident)
- ⑨Kaji (fire)
- ⑩Hanzai (crime)
- ⑪Dorobo (theft)
- ⑫Satsujin (murder)
- ⑬Goto (burglary)

- ⑭Boko (violence)
- ⑮Kenka (fight)
- ⑯Yakedo (burn)
- ⑰Shukketsu (bleeding)
- ⑱Kokyu ga nai (not breathing)

## ■Emergency Medical Institution

Duty hospitals for emergency are listed on Koho Ishikari, information bulletin, and Home Page of City of Ishikari. Regarding to the hospitals in which foreign languages are spoken, please see P20 “When you are Sick” and check the Living Directory for a list of local clinics and hospitals.

## ■How to Get Information

In case of a disaster, the City of Ishikari provides you information as follows:

- ” Emergency Area Mail” to mobile phone and on TV and radio
- Email service to your mobile phone
  - ※Should be registered in advance
  - email to [reg@ml.city.ishikari.hokkaido.jp](mailto:reg@ml.city.ishikari.hokkaido.jp) or →Code
- Twitter ※Should be registered in advance
  - Please follow @bousai\_ishikari

## ■Evacuation Sites

When evacuating information is issued from the city at the time of a disaster, we also tell you the evacuation sites. Since the sites vary depending on the type of the disasters, you always need to check “The Disaster Prevention Guide” to know the nearest evacuation sites and its routes.

## 【Words useful in a disaster】

Japanese	English
石狩市地区防災ガイド	Ishikari Disaster Prevention Guide
情報	Information
逃げる	Escape
備える	Prepare
訓練	Training
地震	Earthquake
津波	Tsunami
洪水	Flood
雨	Rain
大丈夫	All right
地図	Map
避難所はどこ？	Where is the evacuation site?

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