

Information/Consultation

■Nonprofit Organization Ishikari International Association

In cooperation with members of the association, we promote sister-city mingling and international exchange rooted in the local community. We contribute revitalization and globalization of region through mutual understanding, friendship and goodwill at the citizen' s level

Address: Ishikarishi Kominkan 2F, 6-1-42, Hanakawa-kita,
Ishikari, 061-3216

TEL: 0133-62-9200 FAX: 0133-62-9201 ※English/Chinese

Email: iia@dream.ocn.ne.jp

Business hours: Monday — Friday 9:00am — 5:00pm

(Except National holidays and Year-end/New Year holidays)

■Secretarial & Public Relations Section of City of Ishikari

It is a division in charge of international relation in the City of Ishikari.

Address: Ishikari City Hall 3F, 6-1-30-2, Hanakawa-kita,
Ishikari, 061-3292

TEL: 0133-72-3145 FAX:0133-74-5581

Email: hisyokoho@city.ishikari.hokkaido.jp

Business hours: Monday — Friday 8:45am — 5:15pm

(Except National holidays and Year-end/New Year holidays)

■Sapporo International Communication Plaza Foundation

With a view to creating comfortable living environment for all citizens regardless of nationality and culture, the Sapporo International Communication Plaza Foundation provides non-Japanese residents in and around Sapporo, with a variety of information, livelihood supports and opportunities for cross-cultural exchange with Japanese people.

Address: Sapporo MN Bldg. 3F, Kita 1 Nishi 3, Chuo-ku (across from the Sapporo Clock Tower)

TEL: 011-211-3670 FAX: 011-211-3673

HP: <https://www.plaza-sapporo.or.jp/> (Japanese/English)

Access: 10-minute walk from South Exit of JR Sapporo Station;

1-minute walk from Exit 9 of Sapporo Underground Pedestrian Space,

Chikaho; 3-minute walk from Exit 16 of Odori Subway Station

Business hours: Monday — Friday 9:00am — 5:30pm

(Except National holidays and Year-end/New Year holidays)

*The Communication Salon is open also on Saturdays

【Communication Salon】

English-speaking staff provides information on living and sightseeing in Sapporo.

The salon is open from 9:00am to 5:30pm, Monday through Saturday.

○Sapporo Life Information Package

Foreign-language pamphlets on how to take the subway and sightseeing guidebooks, etc are packed and offered (free).

○Information/materials for non-Japanese citizens and students from overseas

Information for foreign nationals and tourists from overseas, foreign-language pamphlets and what's on in Sapporo, a free English information magazine, are provided. English maps of Sapporo are also available to purchase. Visitors can view materials on international exchanges and cooperation, foreign-language books, newspapers and magazines. Internet facilities are also available on request — please apply at the counter.

○Message Board

A message board is available for cross-cultural information exchange. Messages from those seeking language exchange lessons, holding sayonara sales (selling useable items before leaving the country), etc. can be posted here.

○Acceptance of applications for Youth Hostel

Membership/Membership renewal

Youth Hostel membership procedures can be completed here.

Accommodation cannot be reserved.

【Services provided by the Sapporo International Communication Plaza】

○Free Professional Consultations

Lawyers, administrative scriveners, and licensed tax accountants provide free consultations on issues happened in a daily life for foreigners. Reservation is not required. Consultations are offered in both Japanese and English. Consultation time is for 30 minutes.

(http://plaza-sapporo.or.jp/citizen_j/salon/event.html)

○The Let' s talk program

In this program, participants can enjoy cross-cultural exchange through free conversation in foreign languages. No fees apply, and reservations are not required. A native speaker of the language serves as the facilitator.

The English/Chinese/Russian/Korean program is conducted once a week, and the German/Japanese program twice a month.

For scheduling, refer to the website (http://plazasapporo.or.jp/citizen_j/lets_talk/lets_talk.html).

*Please be aware that the program does not offer systematic language lessons.

【Seminars/Event Information】

Many volunteer groups conduct the seminars and events. For details, please contact the Sapporo International Communication Plaza.

■Other Consultation Counters

【Job Serch】

○Employment Service Center for Foreigners

“Hello Work Sapporo” (Public Employment Security Office in Sapporo) puts interpreters at Employment Service Center for Foreigners and offers consultation in English/Chinese on finding employment.

Address: Minami10 Nishi14, Chuo-ku, Sapporo

TEL: 011-804-5258

Business Hours: 【English】 Tuesdays 9:00am — 12:00pm or

1:00pm — 5:00pm

(Shift is changed on weekly basis)

Thursdays 1:00pm — 5:00pm

【Chinese】 Wednesdays 1:00pm — 5:00pm

Fridays 9:00am — 12:00pm or

1:00pm — 5:00pm

(Shift is changed on weekly basis)

○Employment for Foreign Students

“Foreign Student Counter” of Employment Service Center for Foreigners provides postgraduate foreign students with recruitment information of Japanese companies, consultation for employment, and job placement, etc in cooperate with the universities and the employers.

【Consultation on Working Conditions】

○Foreign Workers Consultation Counter

Consultation on working conditions and such is offered in English at the Consultation Counter for Foreign Workers.

Address: Sapporo Dai-ichi Godo Chosha 9F, Kita 8 Nishi 2, Kita-ku,
Sapporo

TEL: 011-709-2311 (Ext. 3538)

Business Hours: **【English】** Tuesdays 9:00am — 4:30pm
Fridays 9:00am — 4:30pm

【Legal Consultation】

○Legal Service Network for Foreigners

Lawyers from the Legal Service Network for foreigners offer consultation on legal matters, including problems regarding visas, nationality, international marriage, divorce, jobs and housing.

TEL: 011-204-9535

HP: <http://www.sapporo-lsnet.com/> (Japanese/English)

Business Hours: Monday — Friday 10:00am — 5:00pm

**○Sapporo Regional Office, Japan Legal Support Center
(Houterasu Sapporo)**

Houterasu Sapporo provides general consultation services regarding legal matters, including problems on money, family, traffic accidents, work and neighbor relations.

Address: Continental Bldg. 8F, Minami 1 Nishi 11,
Chuo-ku, Sapporo

TEL: 0570-078374

*Contact center (Japanese/English)

Monday — Friday 9:00am — 9:00pm

Saturday 9:00am — 5:00pm

HP <http://www.houterasu.or.jp/> (Japanese/English)

Business Hours: Monday — Friday 9:00am — 5:00pm

【Foreign Students】

The Japan Student Services Organization (JASSO) provides information on scholarships and other matters.

○Japan Student Services Organization (JASSO)

HP: <http://www.jasso.go.jp/> (Japanese/English)

【Institutions and Counters for Consultation on Domestic Violence】

If you are troubled with violence from your spouse or partner, please don' t hesitate to take counsel.

○Consultation on home life/women' s problems

(Ishikari area, Hokkaido Counselors' Club on Home Life)

Address: Consultation Counter, Ishikari City Hall 1F, 6-1-30-2, Hanakawa-kita, Ishikari 061-3292

TEL 0133-72-3227

Business Hours vary on a monthly basis. Please refer to “Koho Ishikari” , a monthly newsletter published by City of Ishikari.

○Public Affairs/Citizen' s Life Section of City of Ishikari

Address: Ishikari City Hall 1F, 6-1-30-2, Hanakawa-kita, Ishikari

TEL: 0133-72-3191

Email: seikatsu@city.ishikari.hokkaido.jp

Business Hours: Monday — Friday 8:45am — 5:15pm

(Except National holidays and Year-end/New Year holidays)

○Hokkaido Consultation and Support Center for Women

Address: 12-36, Nishino 3-9, Nishi-ku, Sapporo

TEL: 011-666-9955

Business Hours: Monday — Friday 9:00am—5:00pm

(Except National holidays and Year-end/New Year holidays)

○ Environmental and Community Affairs Section, Health and Environmental Division, Hokkaido Government Ishikari Subprefectural Bureau

Address: Hokkaido Government Annex Bldg. 5F, Kita 3 Nishi 7,
Chuo-ku, Sapporo

TEL: 011-232-4760

Business Hours: Monday — Friday 9:00am—5:00pm

(Except National holidays and Year-end/New Year holidays)

○ Life Security and Residents Community Affairs Section, Environmental and Community Affairs Division, Hokkaido Government

Address: Hokkaido Government Buldg. 12F, Kita 3 Nishi 6, Chuo-ku,
Sapporo

TEL: 011-221-6780

Business Hours: Monday — Friday 9:00am—5:00pm

(Except National holidays and Year-end/New Year holidays)

○Hokkaido Women' s Plaza

(Legal advice and consultation for women)

Address: Kaderu 2・7 bldg 6F, Kita2 Nishi7, Chuo-ku, Sapporo

TEL: 011-251-6329

Business Hours for reservations: Monday — Saturday

9:00am—5:00pm

○Consultation Center of Hokkaido Prefectural Police Headquarters

Address: Kita2 Nishi7, Chuo-ku, Sapporo

TEL: #9110

Business Hours: 24 hours (Consultation only)